

# Questions and Answers

AutoCAD LT® 2D drafting and detailing software is the professional choice because it boosts productivity with tools for creating, documenting, and sharing drawings. It's built for professional drafting.

## Contents

<b>1. General Product Information .....</b>	<b>3</b>
1.1 What are the main features and benefits of AutoCAD LT 2011 software? .....	3
1.2 If I'm using a previous AutoCAD LT software release, what will I gain by moving to AutoCAD LT 2011? .....	3
1.3 Who is eligible for an upgrade to AutoCAD LT 2011 software? .....	3
1.4 How can I try AutoCAD LT 2011 software before I buy it? .....	3
1.5 Can I get a DVD of the AutoCAD LT 2011 trial? .....	3
1.6 What are the key differences between AutoCAD LT 2011 and AutoCAD 2011 software? .....	4
1.7 Are there special purchase programs available for educational institutions or students? .....	4
1.8 Are there special purchase programs available for federal, state, and local governments? .....	4
<b>2. Technology .....</b>	<b>4</b>
2.1 On what operating system is AutoCAD LT supported? .....	4
2.2 How can I run AutoCAD LT on Mac hardware? .....	4
2.3 Can I customize the functionality of my AutoCAD LT software? .....	4
<b>3. Installation, Configuration and Licensing .....</b>	<b>5</b>
3.1 How do I install AutoCAD LT 2011 software? .....	5
3.2 How do I access AutoCAD LT in my language? .....	5
3.3 What is product activation? .....	5
3.4 How do I activate and register my software? .....	5
3.5 Will product activation allow me to use the software on multiple machines? .....	5
3.6 Why does Autodesk require Autodesk customers to activate and register their software? .....	5
3.7 Where can I find more information about software activation? .....	5

# AUTOCAD LT 2011 QUESTIONS AND ANSWERS

<b>4. Compatibility and Interoperability .....</b>	<b>6</b>
4.1 Has the AutoCAD LT software DWG file format changed for AutoCAD LT 2011? .....	6
4.2 Does AutoCAD LT 2011 software read and save drawings created by earlier releases of AutoCAD? .....	6
4.3 Is AutoCAD LT 2011 software interoperable with other Autodesk products? .....	6
4.4 Can I run AutoCAD LT 2011 software side by side with other AutoCAD-based applications? .....	6
4.5 Do AutoCAD LT 2006/2007/2008/2009/2010 software customized menus work in AutoCAD LT 2011? .....	6
4.6 Do AutoCAD LT 2005 software or earlier customized menus work in AutoCAD LT 2011? .....	6
4.7 Do AutoCAD LT 2011 software CUI files work in previous versions of AutoCAD LT? .....	6
4.8 Can AutoCAD LT 2011 software work with custom objects created in Autodesk industry-specific software? .....	6
<b>5. Consulting, Training, and Support .....</b>	<b>7</b>
5.1 How do I obtain direct technical support for installation and configuration of my software? .....	7
5.2 Is technical support available through Autodesk Subscription? .....	7
5.3 What resources can help me learn more about using AutoCAD LT? .....	8
5.4 Where do I find training courses for AutoCAD LT 2011 software? .....	8
5.5 What Autodesk Learning Tools are available for AutoCAD LT 2011 software? .....	8
5.6 How do I find out if updates are available for AutoCAD LT 2011 software? .....	8
5.7 What is the Autodesk Customer Involvement Program (CIP)? .....	8
<b>6. Subscription .....</b>	<b>9</b>
6.1 What are the benefits of AutoCAD LT software Subscription? .....	9

# 1. General Product Information

## 1.1 What are the main features and benefits of AutoCAD LT 2011 software?

Features in AutoCAD LT 2011 software enable users to document ideas, optimize workflow, and collaborate with colleagues and clients. For detailed information, refer to [www.autodesk.com/autocadlt-features](http://www.autodesk.com/autocadlt-features).

## 1.2 If I'm using a previous AutoCAD LT software release, what will I gain by moving to AutoCAD LT 2011?

Each release of AutoCAD LT has offered new and improved tools for increased productivity.

- AutoCAD LT 2006 software streamlined everyday tasks. Dimensioning was improved, and text editing was enhanced.
- AutoCAD LT 2007 enabled designers to work even faster and smarter with powerful new features such as Dynamic Blocks and layer management tools.
- AutoCAD LT 2008 introduced automated annotation scaling and layer properties per viewport, making workarounds a thing of the past.
- AutoCAD LT 2009 provided improved drafting efficiency with a user interface that not only sped up routine tasks, but also helped new users become productive as quickly as possible.
- AutoCAD LT 2010 brought time-saving 2D tools like ALIGN, xref, and block attribute commands. Enhanced PDF support made sharing and reusing designs easier through publishing improvements and new import and underlay capabilities.

Now AutoCAD LT 2011 further enhances productivity with new tools that provide flexibility and control and help you specify the appearance of drawings. You can add transparency to objects and layers, and edit hatches and polylines with intuitive grips.

For detailed information on features available in each version of AutoCAD LT, view the AutoCAD LT Release Comparison Matrix at [www.autodesk.com/autocadlt-features](http://www.autodesk.com/autocadlt-features).

## 1.3 Who is eligible for an upgrade to AutoCAD LT 2011 software?

If you own an AutoCAD LT 2008, 2009, or 2010 software license, you are eligible for upgrade pricing on AutoCAD LT 2011. Go to [www.autodesk.com/autocadlt-upgrade](http://www.autodesk.com/autocadlt-upgrade).

## 1.4 How can I try AutoCAD LT 2011 software before I buy it?

Download a free\* 30-day trial of AutoCAD LT 2011 software at [www.autodesk.com/autocadlt-trial](http://www.autodesk.com/autocadlt-trial). Because the AutoCAD LT trial build is the same as the full commercial product, you can easily authorize and convert your AutoCAD LT trial version into a commercial license. Use the product serial number provided with purchased physical media or a serial number purchased from the **Autodesk estore** to activate your software.

## 1.5 Can I get a DVD of the AutoCAD LT 2011 trial?

If you are having trouble completing the download, you can register at [www.autodesk.com/autocadltrialdvd](http://www.autodesk.com/autocadltrialdvd) and have a trial DVD sent to you.

# AUTOCAD LT 2011 QUESTIONS AND ANSWERS

## 1.6 What are the key differences between AutoCAD LT 2011 and AutoCAD 2011 software?

Both AutoCAD® 2011 and AutoCAD LT 2011 software programs use the same software architecture and technology, and both create files in the same native DWG™ file format and the DWF™ or PDF file specification. But AutoCAD 2011 provides additional capabilities in the following key areas:

- Advanced customization with LISP, ARX, and VBA
- 3D modeling capabilities using free-form design tools
- 3D visualization and rendering
- Network licensing
- Management and automation capabilities with Sheet Set Manager and Action Recorder
- 3D printing
- CAD standards management tools

Learn more about AutoCAD 2011 at [www.autodesk.com/autocad](http://www.autodesk.com/autocad).

## 1.7 Are there special purchase programs available for educational institutions or students?

*United States and Canada only*

Yes, students, educators, and institutions are eligible to purchase AutoCAD LT 2011 software through a special program. For more information, or to find an Autodesk Education Reseller, visit [www.autodesk.com/education](http://www.autodesk.com/education).

## 1.8 Are there special purchase programs available for federal, state, and local governments?

Yes, AutoCAD LT software is available to government agencies in the United States and Canada. For more information, go to [www.autodesk.com/government](http://www.autodesk.com/government).

# 2. Technology

## 2.1 On what operating system is AutoCAD LT supported?

Both 32-bit and 64-bit versions of AutoCAD LT 2011 software are compatible with and supported on Microsoft® operating systems, including Windows® 7, Windows Vista®, and Microsoft Windows XP. For more detailed system requirements, see [www.autodesk.com/autocadlt-systemrequirements](http://www.autodesk.com/autocadlt-systemrequirements).

## 2.2 How can I run AutoCAD LT on Mac hardware?

You can run AutoCAD LT 2011 software on a Macintosh computer through Parallels Desktop, Autodesk's preferred Mac virtualization software, or by using Apple's Boot Camp feature. AutoCAD LT can be used on the Mac via Parallel Desktop for Mac without having to boot directly into the Windows OS, so it is easy to switch between platforms.

With Boot Camp, you can install AutoCAD LT on a Mac computer on a Windows partition. The system must use Boot Camp to manage a dual OS configuration and meet the minimum **system requirements**.

## 2.3 Can I customize the functionality of my AutoCAD LT software?

Although you may customize settings and menus, AutoCAD LT software cannot be customized or modified. If your 2D drafting software needs include unique requirements, AutoCAD software provides direct access to database structures, the graphics system, and native command definitions, which enables you to develop specialized design and drafting applications. You can also leverage third-party applications.

## 3. Installation, Configuration and Licensing

### 3.1 How do I install AutoCAD LT 2011 software?

You can install AutoCAD LT 2011 software from a trial download or physical media. After you install AutoCAD LT, the software will run without activation for 30 days from the first day you run it. After 30 days, it will no longer run unless activated.

### 3.2 How do I access AutoCAD LT in my language?

AutoCAD LT 2011 is delivered in a multi-language format. At install, you will be prompted to select the preferred language for installation. Once the first language version is installed and activated, no additional activation is necessary when an additional language instance is installed; provided the maximum number of installed copies permitted under the Software License Agreement is not exceeded. For more information, see the Software License Agreement.

Autodesk will announce the availability of localized versions of AutoCAD LT 2011 as they are released.

### 3.3 What is product activation?

Product activation is a software-based license management technology that authenticates Autodesk software licenses. The process verifies that the serial number is legitimate and has not been activated on more computers than are eligible. It does not affect the ability of licensed users to operate their software, and it provides additional capabilities for security and special product versions (such as student and trial versions).

### 3.4 How do I activate and register my software?

Through the activation and registration interface, you can activate your product 24 hours a day, seven days a week, over the Internet from within your software or via email. Both options take only a few steps to complete and require your product serial number and registration information.

### 3.5 Will product activation allow me to use the software on multiple machines?

Autodesk recognizes that some users may need to operate their software when away from their usual work location. To accommodate this need, the product activation technology allows an employee to install the software on a second computer owned by the employee's company, provided it is for use away from the employee's usual work location, the software is used only by that employee and no other, and only one of the two copies of the software is ever in use at any one time. Consult the Autodesk Software License Agreement for details about using the software on a second computer.

### 3.6 Why does Autodesk require Autodesk customers to activate and register their software?

Product activation is a simple way to reduce and deter unauthorized use and casual copying of Autodesk products, with little impact on customers' experience.

### 3.7 Where can I find more information about software activation?

More information on product activation can be found at [www.autodesk.com/activation](http://www.autodesk.com/activation).

## 4. Compatibility and Interoperability

### 4.1 Has the AutoCAD LT software DWG file format changed for AutoCAD LT 2011?

The file format for AutoCAD LT 2011 is the same as for AutoCAD LT 2010. AutoCAD LT 2011 can also save drawings in a wide variety of formats, ranging back to R14 DWG and R12 DXFTM.

### 4.2 Does AutoCAD LT 2011 software read and save drawings created by earlier releases of AutoCAD?

AutoCAD LT 2011 software reads drawing files from all previous versions of AutoCAD LT and AutoCAD software.

### 4.3 Is AutoCAD LT 2011 software interoperable with other Autodesk products?

Yes, AutoCAD LT 2011 software is built with the same technology as AutoCAD 2011. AutoCAD LT is also interoperable with the industry-specific AutoCAD-based products: AutoCAD® Architecture, AutoCAD® Map 3D, AutoCAD® Civil 3D®, AutoCAD® Electrical, AutoCAD® MEP, AutoCAD® P&ID, and AutoCAD® Mechanical applications.

### 4.4 Can I run AutoCAD LT 2011 software side by side with other AutoCAD-based applications?

Yes, AutoCAD LT 2011 software can be installed side-by-side with AutoCAD as well as any version of Autodesk's industry-specific products, including AutoCAD Architecture, AutoCAD Map 3D, AutoCAD Civil 3D, AutoCAD Electrical, AutoCAD MEP, AutoCAD P&ID, AutoCAD Mechanical, Autodesk Revit® Architecture, and Autodesk® Inventor® software applications.

### 4.5 Do AutoCAD LT 2006/2007/2008/2009/2010 software customized menus work in AutoCAD LT 2011?

Yes, AutoCAD LT 2011 software automatically migrates customized menus (CUI files). The first time you launch AutoCAD LT 2011 the migration feature asks if you want to migrate your settings from your previous AutoCAD LT version to AutoCAD LT 2011. The migration feature helps you make a smooth transition to the new release by automatically migrating customized tabs and panels, toolbars, menus, hatch patterns, linetypes, and command shortcuts. Alternatively, you can use the CUI editor to move your customizations to AutoCAD LT 2011.

### 4.6 Do AutoCAD LT 2005 software or earlier customized menus work in AutoCAD LT 2011?

Yes, AutoCAD LT 2011 software can load customized menus (.mns, .mnu, and .mnr files). Once loaded they are converted to a .cuix (customize user interface) file and can be used with AutoCAD LT 2011.

### 4.7 Do AutoCAD LT 2011 software CUI files work in previous versions of AutoCAD LT?

No, once a CUI file has been loaded into AutoCAD LT 2011, it can only be used in that version. Separate files must be maintained for earlier versions.

### 4.8 Can AutoCAD LT 2011 software work with custom objects created in Autodesk industry-specific software?

Yes, AutoCAD LT 2011 software can view custom objects created in Autodesk products that use RealDWG™ technology to create those objects. With AutoCAD LT 2011 software you can display object data from industry-specific software using object enablers—some of which are shipped with the application. Others are available from [www.autodesk.com/autocadlt-objectenabler](http://www.autodesk.com/autocadlt-objectenabler).

## 5. Consulting, Training, and Support

### 5.1 How do I obtain direct technical support for installation and configuration of my software?

You are entitled to 30 days support from your date of registration, covering installation and configuration of your new Autodesk software. The 30-day support program will automatically be set up in the name of the person registering the product. This registering party will receive a system notification to set up a login to access the support program.

#### **North America**

*Product Support in English*

You are entitled to 30 days of Up and Ready web and telephone support from your date of registration, covering installation, configuration, and licensing of your new Autodesk software.

#### **South America (including the Caribbean)**

*Product Support in English*

You are entitled to 30 days of Up and Ready web support from your date of registration, covering installation, configuration, and licensing of your new Autodesk software.

#### **Europe, the Middle East, and Africa**

*Product Support in English, French, German, Italian, and Spanish*

You are entitled to 30 days of Up and Ready web support from your date of registration, covering installation and configuration of your new Autodesk software.

#### **Japan**

*Product Support in Japanese*

You are entitled to 30 days of Up and Ready web support from your date of registration, in Japanese, covering installation and configuration of your new Autodesk software.

If you do not have access to the web for support, you may contact support via email and fax for installation and configuration support. Send an email with your question to **LT\_Startup@autodesk.com** or send a fax to 03-5396-9915.

Support is available Monday through Friday from 9:30 a.m. to 5:00 p.m. Japan Standard Time, excluding local holidays.

#### **Australia and New Zealand**

*Product Support in English*

You are entitled to 30 days of free Up and Ready telephone support from your date of purchase, covering installation and configuration of your new Autodesk software.

In Australia, call 1 800-655-794 Monday through Friday from 9 a.m. to 5 p.m. local time, excluding holidays.

In New Zealand, call +64-9-414-0100 Monday through Friday from 9 a.m. to 5 p.m. local time, excluding holidays.

#### **Singapore, India, Philippines and Korea**

*Product Support in English and Korean*

You are entitled to 30 days of Up and Ready web support from your date of registration, covering installation and configuration of your new Autodesk software.

#### **All other countries**

Contact your local Autodesk Authorized Reseller or Autodesk office for information about support options in your country.

Autodesk offers some self-help support information, primarily in English, on the Autodesk website at

**[www.autodesk.com/autocadlt-support](http://www.autodesk.com/autocadlt-support)**.

### 5.2 Is technical support available through Autodesk Subscription?

When you enroll your AutoCAD LT software licenses in Autodesk Subscription, you are entitled to direct online technical support. For Autodesk Subscription enrollment rules, terms and conditions, and program and pricing details for your location, visit

**[www.autodesk.com/subscription](http://www.autodesk.com/subscription)**.

# AUTOCAD LT 2011 QUESTIONS AND ANSWERS

## **5.3 What resources can help me learn more about using AutoCAD LT?**

Autodesk provides access to many resources, including webcasts, discussion groups, video tutorials, and demos. A good place to start is the AutoCAD LT Training page, [www.autodesk.com/autocadlt-training](http://www.autodesk.com/autocadlt-training), which will guide you to many of the resources that are available to help you get the most out of your AutoCAD LT software. Visit [www.autodesk.com/autocadlt](http://www.autodesk.com/autocadlt) for additional resources.

## **5.4 Where do I find training courses for AutoCAD LT 2011 software?**

From instructor-led or self-paced classes to online training or education resources, Autodesk offers learning solutions to fit your needs. Get expert guidance at an Autodesk Authorized Training Center (ATC<sup>®</sup>) site, access learning tools online or at your local bookstore, and validate your experience with Autodesk certifications. Learn more at [www.autodesk.com/learning](http://www.autodesk.com/learning).

## **5.5 What Autodesk Learning Tools are available for AutoCAD LT 2011 software?**

Autodesk offers a flexible portfolio of learning tools, helping both novice and experienced users learn quickly and efficiently and remain competitive. Get hands-on experience with job-related exercises based on industry scenarios from Autodesk Official Training Guides, e-books, e-Learning, and training videos. Materials are developed by Autodesk subject-matter experts. Take advantage of Autodesk Official Training Guides, the recommended study materials to help users prepare for Autodesk Certification exams. Access the most comprehensive set of Autodesk learning tools available anywhere: from an authorized partner, online, or at a local bookstore. To find out more, visit [store.autodesk.com](http://store.autodesk.com) and click Training Tools.

## **5.6 How do I find out if updates are available for AutoCAD LT 2011 software?**

In the event that Autodesk releases an AutoCAD LT 2011 software update, it is easy to access and install it using the Communication Center feature within the product. Look at the top of the Communication Center window to see if an update is available. AutoCAD LT 2011 automatically recognizes if you have the most up-to-date release and prompts you if there is an update available. When you click the link, AutoCAD LT automatically downloads and installs the update.

## **5.7 What is the Autodesk Customer Involvement Program (CIP)?**

The Autodesk Customer Involvement Program (CIP) is a system that gathers product usage data and sends it back to Autodesk for analysis. This data helps our product managers, designers, engineers, and testers understand how customers use their software so that we can improve the quality of user experience. If you are not already participating, you can join by accessing the Customer Involvement Program dialog through your product's Help menu. You can join anonymously or with contact information.

## 6. Subscription

### 6.1 What are the benefits of AutoCAD LT software Subscription?

Get the benefits of increased productivity, predictable budgeting, and simplified license management with Autodesk® Subscription program. Get the latest release of AutoCAD LT software automatically via download, incremental product enhancements, and exclusive license terms that are available only to Subscription members. A range of community resources, including web support direct from Autodesk technical experts, self-paced training, and e-Learning, help extend your skills and make Autodesk Subscription the best way to optimize your investment in AutoCAD LT software.

Make your AutoCAD LT software costs predictable. Whether you opt for a one-year subscription or a multiyear contract, the costs are known for the entire term of your contract.

Add flexibility to use AutoCAD LT software in the office or at home. You are entitled to run previous versions of AutoCAD LT software concurrently with the latest release (under certain conditions), so updates won't cause disruptions to ongoing projects where clients or partners are running previous versions.

Get what you need to stay productive with AutoCAD LT software. With web support you get direct, one-on-one communication with Autodesk product support specialists for answers to your installation, configuration, and troubleshooting questions. And you don't need to keep track of support records and email trails, because we'll do it for you!

Get access to interactive training tools and high-quality, self-paced e-Learning lessons that allow users to increase their productivity and master new skills.

To learn more, take the Subscription tour at [www.autodesk.com/subscription](http://www.autodesk.com/subscription).



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