

# Questions and Answers

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# 1. General Product Information

## 1.1 What is AutoCAD WS?

AutoCAD® WS web and mobile application for AutoCAD® software enables customers to view, edit, and share DWG™ files through a web browser or mobile device.

## 1.2 Who should use AutoCAD WS?

AutoCAD WS was developed to help AutoCAD professionals who create drawings—architects, engineers, designers, and more—to stay connected to their DWG files from any computer with a web browser, as well as on mobile devices. AutoCAD WS also enables other design team members—clients, owners, project managers—to view DWG drawings and make basic modifications without the need to install or maintain specialized software.

## 1.3 What can I do with AutoCAD WS?

With AutoCAD WS, you can:

- Upload DWG files directly from AutoCAD software to an online workspace
- View and edit DWG files from anywhere using just a web browser or mobile device
- Invite design team members to review and edit DWG files online, with no software required
- Allow multiple people to work on the same DWG file online, in real time
- Record changes to designs in a timeline for version control and auditing
- Store DWG files online, eliminating the need for redundant copies, backups, or archiving solutions

## 1.4 Is AutoCAD WS just for AutoCAD users, or can anyone use it?

You do not need to have AutoCAD software to use AutoCAD WS. Anyone can use AutoCAD WS to view, edit, or share DWG files via the web or mobile device.

## 1.5 How does AutoCAD WS work with AutoCAD software?

AutoCAD WS is a web and mobile companion for AutoCAD software. For a majority of AutoCAD software users, a plug-in is available to integrate online and mobile capabilities directly within the AutoCAD software environment, allowing users to upload, synchronize, and manage DWG files in an AutoCAD WS online workspace directly from their desktop.

## 1.6 How does AutoCAD WS work with AutoCAD for Mac software?

AutoCAD WS functionality will be built into AutoCAD® for Mac software; no plug-in is required.

## 2. Pricing and How to Buy

### 2.1 What are the purchasing options and pricing for AutoCAD WS?

You can create an account and use the AutoCAD WS web application for free\*. You can download the AutoCAD WS mobile app for free\*. Although AutoCAD WS is a free web and mobile application, users are subject to terms and conditions with its use.\*

### 2.2 How do I create an AutoCAD WS account?

Visit [www.autocadws.com](http://www.autocadws.com).

### 2.3 How do I get the AutoCAD WS mobile app?

Visit the Apple® iTunes™ App Store<sup>SM</sup>.

### 2.3 How do I get the AutoCAD WS plug-in for AutoCAD software?

Visit [www.autocadws.com/downloads](http://www.autocadws.com/downloads). The AutoCAD WS plug-in is also included in the Subscription Advantage Pack for AutoCAD 2011 products available to Subscription customers at [www.autodesk.com/advantagepack-autocad](http://www.autodesk.com/advantagepack-autocad).

## 3. System Requirements

### 3.1 What are the system requirements AutoCAD WS?

Use of the AutoCAD WS web application requires an Internet connection, Adobe® Flash® Player 9.124 or higher, and JavaScript® cookies enabled. AutoCAD WS web application is compatible with all major web browsers, including Internet Explorer®, Firefox®, Safari™, and Google Chrome™.

## 4. Compatibility and Interoperability

### 4.1 What drawing file formats does AutoCAD WS support?

AutoCAD WS uses RealDWG™ technology for reading and writing AutoCAD DWG and DXF™ files. Some entities, including object enablers, may not be supported or may not display exactly as they would in the desktop application. The most current list of unsupported entities may be found at [www.autocadws.com](http://www.autocadws.com).

### 4.2 Does AutoCAD WS support 3D drawings?

AutoCAD WS does not support 3D drawings at this time.

### 4.3 What other file formats does AutoCAD WS support?

AutoCAD WS supports BMP, GIF, JPG, PNG, and TIF image files for viewing only. You can import any supported type of file under 15MB to AutoCAD WS for viewing and sharing. You can import files over 15MB for the convenience of online storage and sharing.

#### 4.4 Can AutoCAD fonts and plot files be used?

AutoCAD WS supports SHX and TTF fonts and CTB and STB plot files. You can upload these files to ensure the visual fidelity of your drawings even if the fonts and plot styles are not present on your user's system.

#### 4.5 What mobile devices are supported by AutoCAD WS?

A mobile application is required to view, edit, and share DWG files directly on mobile and handheld devices. AutoCAD WS mobile applications are currently available for iOS devices (Apple® iPad™, iPhone®, and iPod touch®).

#### 4.6 What AutoCAD products are compatible with the AutoCAD WS plug-in?

An AutoCAD WS plug-in is currently available for the following products:

- AutoCAD WS Plug-in for AutoCAD 2011—applicable for English-language versions of the following products:
  - AutoCAD® 2011
  - AutoCAD® Architecture 2011
  - AutoCAD® MEP 2011
  - AutoCAD® Mechanical 2011
  - AutoCAD® Plant 3D 2011
  - AutoCAD® P&ID 2011
  - AutoCAD® Civil 3D® 2011
  - AutoCAD® Electrical 2011
  - AutoCAD® ecscad 2011
  - AutoCAD® Structural Detailing 2011
  - AutoCAD® Map 3D 2011
  
- AutoCAD WS Plug-in for AutoCAD LT 2011—applicable for applicable for English-language versions of the following products:
  - AutoCAD LT® 2011

AutoCAD WS plug-ins for additional products and languages will be available at a later date.

#### 4.7 What countries and languages are supported?

The AutoCAD WS web application and mobile application are available worldwide. The web and mobile applications will initially be available in English only. However, the AutoCAD WS text editing function supports text annotations within DWG files created in all AutoCAD–supported languages.

## 5. Support and Training

#### 5.1 How can I get support and training for AutoCAD WS?

A variety of informational videos, tutorials, and tips and tricks are available at [www.autocadws.com](http://www.autocadws.com).



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