

“I contacted Ideate Support with a problem in AutoCAD Civil 3D and heard back from Ideate Tech Expert Matt Miyamoto. His personal response time was less than 15 minutes and the solution was exactly right! Ideate has an excellent Support team and I assure you, has certainly saved me hours of searching forums, inserting discs for repair, and writing Autodesk Subscription Tech Support, all of which I had done prior to contacting Ideate (if only I had called you guys first, instead of trying to resolve it on my own.)

This is not the first time that Matt has helped me with a Support issue, and I’m sure he rectified the last problem also. I cannot praise Ideate Support enough, because even though it was a simple fix, with the multitude of variable settings available in AutoCAD Civil 3D, this was just another one I was not aware of. Thanks to Ideate I’m up and running. Rest assured that Ideate Tech Support is the first one I will contact next time. If I had, I would have had this problem fixed hours ago.”

—**Mike Miller, Garrison Resource Group, Longview, Washington**

“The technical skill, courtesy and professionalism of the Ideate Tech Experts exceeded expectations. So did response and resolution time to my question. This applies to the numerous times we have utilized Ideate Support, not just the most recent. I would not be without a Premium Support contract.”

—**Jim Bushey, PPI Engineering, Napa, California**

“Shruti helped with every single question I had and is always very professional!”

—**Ana Montanez, Valley Architects LLP, Napa Valley, California**

“The Ideate Support Team of Teresa Martin, Derek Wielkopolski and Jesika DiGregorio went above my expectations. I appreciate their continued effort to resolve an issue, including allowing me to send a .dwg, so they could look at it firsthand.”

—**Jesse Marshall, Apollo Sheet Metal, Portland, Oregon**

“EXCELLEEEENT! The information Teresa Martin and Derek Wielkopolski provided helped to make me more of a resource in my position as a CAD Manager.”

—**Harold Soriano Short, CAD Manager, Timmons Design Engineers, San Francisco, California**

“Great support from Derek. He is very knowledgeable and was able to assist me with my issue immediately.”

—**Casey Duncan, West Yost Associates, Davis, California**

“The Ideate consulting was great! Everybody was very happy with the information that we got. David Haynes was very knowledgeable and gave us a lot of practical feedback on how to approach our next project. It was just what we needed and I speak for everyone who attended, when I say it was time well spent. We will definitely think about doing this sort of thing again at the end of our next Revit project or even at major benchmarks.”

—**Brendan Bakey, Freiheit & Ho Architects, Inc., P.S, Kirkland, Washington**

“I found the class Autodesk Revit Fundamentals class pretty smooth and easy to follow. I really enjoyed the training and learning Revit. I think Ron does a great job as instructor. I’ll definitely recommend Ideate in the future.”

—**Claudia Ross, Architect, Lynnwood WA**

“I thought that everything for the Civil 3D Fundamentals class, from the material to Matt the instructor, was excellent. This is one of the few classes I have attended in recent years where most all of what I learned is immediately useful to me. All in all a great experience. I am using AutoCAD Civil 3D now and I am sure that if I have questions the book can’t address, I will engage the follow-up resource – 90-days of free support.”

—**Ron Williamson, Sellen Construction Company, Seattle, Washington**

Ideate Customer Quotes – continued...

“Teresa Martin was very informative and knowledgeable. She was great with answering questions during the Navisworks 201: Clash Detection webinar – many presenters forget to do this.”

—Stephanie Spann, HOK, St. Louis, Missouri

“I had a great experience in the Ideate Revit MEP – Electrical Fundamentals class, it was a great introduction to Autodesk Revit MEP. The instructor, Lana, was great – relaxed, patient and willing to take the time to answer any questions we had. I liked that the class size was small, so that if anyone had trouble keeping up, there was time to make sure that everyone was together, without taking up a lot of time. Thanks to Lana for helping us gain knowledge, as well as confidence, in using Revit MEP.”

—Tony Porras, Travis, Fitzmaurice & Associates, Electrical Engineers, Seattle, Washington

“I really learned a lot in the Ideate AutoCAD Fundamentals class. The instructor, Gaurav Bagga, explained things in a way which was very easy to grasp and understand. The examples were applicable to what I was learning. I will gladly recommend this class and instructor to others in my profession.”

—Dawn Smithson, California Water Service Company, San Jose, California

“It was great to have this course focused on the Management aspects of using Revit in an Architectural firm.”

—Gaston Olvera, Project Manager, Hibser Yamauchi Architects (attended Revit Architecture for Project Managers Workshop), Oakland, Davis and Los Angeles, California

“Gaurav is an excellent instructor and very well prepared to answer any kind of question related to the subject taught. He is very helpful and patient.”

—Margarita McKinney, City and County of San Francisco Public Utilities Commission, California

“The instructor and materials are very helpful. And examples were given where I can apply to my daily work activities. The course will definitely help me to perform better in my work.”

—Ben Chen, City of Rancho Cordova, California

“Our instructor was absolutely fantastic! Her teaching abilities are excellent and she has a lot of experience in our field (architecture).”

—Felix Hunziker, HKIT, Oakland, California

“[[It was] extremely helpful that the instructor’s background reflected our industry. He fully understood/appreciated and could respond to questions and concerns regarding application of the software in our role.”

—Mike Matson, Ratcliff Architects, Emeryville, California

“I have been using the heck out of the Ideate Explorer for Revit and love it! Thanks to the development team at Ideate for coming up with it.”

—Kevin Mulvaney, CAD/Revit Manager, PKA Architects, Portland, Oregon

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revised 2.4.2011