



## **Use of Previous Version FAQ**

### **1. POLICY**

#### **1.1. What is the Use of Previous Version Policy?**

This Policy allows end users to use the previous version of an Autodesk software product under certain conditions outlined in the Subscription Terms and Conditions.

#### **1.2. If the end user cross graded to another product, can they use their previous version under this policy.**

The Policy does not allow use of a previous version where the customer obtained a crossgrade of that product.

#### **1.3. Can Previous Versions be activated online?**

If there has been no change in Group ID number and seat count, then, yes. Otherwise, activations will need to be requested via telephone or email to Autodesk.

#### **1.4. What happens if the end-user lets Subscription lapse on some seats?**

For the seats that are not maintained on Subscription, the end-user does not have the benefit of using a Previous Version.

#### **1.5. What happens when the end-user was fulfilled to a more current release but never activated?**

Under the Standard License Agreement, an end user has 120 days from activation to discard of any Previous Version. If the current version was never activated, the use of the Previous Version may continue as long as the end user meets all of the conditions under the Policy.

#### **1.6. Do end users on Subscription with Gold Support have different options?**

No, they follow the same terms and conditions as any other user.

#### **1.7. Is there a charge for media replacement?**

For lost, damaged, or stolen media, the media replacement policy should be followed. Otherwise, at this time, there is no charge for media.

#### **1.8. What happens when the Previous Version is not on the same Subscriptions contract/group?**

It does not matter if the previous version was not on the same contract or group. As long as the asset was a legally obtained license and upgraded to the same product type, it is considered a viable previous version.

## 2. **SCENARIOS**

- 2.1. If an end-user has 10 seats of AutoCAD® Architecture 2008 and they are using all as Architectural Desktop 2007, per policy, and that end-user needs two more seats of software, can they run all 12 seats as version 2007?**

Under the Policy, the end-user can only activate the number of licenses that were originally purchased.

- 2.2. An end user may have AutoCAD 2008 on current subscription; however, three months later, they wish to run AutoCAD 2007 for a customer project, how can they obtain activation?**

The end-user will need to uninstall AutoCAD 2008 and re-install AutoCAD 2007 for duration of that customer project. They may only run the number of seats of the previous version that they legally owned. They may not run both versions concurrently or exceed the number of licenses that are current on Subscription.

- 2.3. What happens if the Previous Version was not on Subscription?**

As long as the current versions are on Subscription, the end user may gain activation of any Previous Version that was upgraded, provided the number of activations does not exceed the total on Subscription.

- 2.4. An end-user has 1 current seat of AutoCAD on current subscription and owned only one previous version of AutoCAD 2004. The end user is using that 1 seat of AutoCAD 2004 and now wants to add seats due to an addition in staff. Does the end user need an exception to do so?**

Yes, because in Subscription Terms and Conditions, the use of previous version benefit is only allowed for seats that were legally obtained of that version. To obtain activation, the Reseller or Autodesk Sales Representative must request approval by submitting the application for Additional Software Authorization.

- 2.5. If an end user can not use versions concurrently, does that mean if the end user is using AutoCAD 2007 on a project, then switches to 2008, they will need to reactivate every time?**

Yes

- 2.6. Can the number of seats on both contracts be combined? this seems to have nothing to do with PV Policy This is a very common question and should be addressed as it causes delay and several inquiries to ABC / Sales**

Seats can be merged for network deployment from multiple contracts with no exception needed as long as the number of previous versions and number of licenses that are on current subscription is not exceeded.

- 2.7. An end user has 10 seats of AutoCAD 2006 and upgrades 2 to AutoCAD 2008 with subscription, if the same end user upgrades 2 more seats of AutoCAD 2006 to AutoCAD 2008, can they now use all four seats on subscription as AutoCAD 2006?**

As long as the Previous Version activations do not exceed the original number legally licensed and the total seats on current subscription and meets all other conditions in the Subscription terms and conditions, the request is within policy.

### **3. EXCEPTIONS**

#### **3.1. What if an end user needs to Use a Previous Version of a product but does not fall within the Policy requirements?**

An end user, though a Reseller or Autodesk Sales Representative may seek an exception to the Policy in order to obtain the right to activate the Previous Version..

#### **3.2. Where are requests for exceptions submitted?**

Refer to OTW / Sales & Marketing / Subscription / Policies / Autodesk Subscription Policy and Exception Process for more information.

#### **3.3. Does the Application for use of Previous Version need to be completed each time activation is needed?**

No. If the activation requests meet all the conditions in the Standard License agreement and Subscription terms and conditions, the application is not needed.

#### **3.4. Is there a way to get pre-approval for requests beyond the Subscription Terms and Conditions?**

Yes. The new current Application allows for an end user to be pre-approved for activation under certain conditions. By filling out the form, answers to specific questions may allow for automatic pre-approval and activations may be gained right away.

#### **3.5. Are there any different Exceptions for network seats?**

No, they follow the same terms and conditions as any other license. Shouldn't this be yes?

#### **3.6. Are Previous Version activations granted on an exception basis coded for a limited time period?**

Yes, all Previous Version activation will be coded for a 13 month period (see Exception Section 3.6 for more information)

#### **3.7. Is it possible to gain a previous version activation code for longer than a 13 month time frame?**

You may request a longer time frame through the application for Additional Software Authorization. This request will not be pre-approved and must be submitted for a subscription exception approval through the documented process.